



**Parkhaven Trust**

• Kindness • Caring • Excellence

*Established 1888*

# APPOINTMENT OF TRUSTEE

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*Kindness, Caring, Excellence*

# WELCOME FROM OUR CHAIR

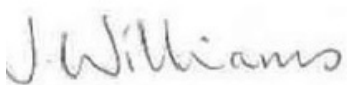
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Dear Candidate,

I would personally like to thank you for your interest in becoming a trustee at Parkhaven Trust. I became Chair in 2021 and, since then, I have had the privilege of being part of an effective and engaged Board. Our purpose is to support Parkhaven to achieve its vision.

We have a great team of trustees who work well together and who I feel proud to be Chair. My fellow trustees and I are committed to increasing the diversity of our Board and our teams. We are therefore welcoming applications from a wide range of people with outstanding skills which represent our diverse communities, who embody our Trust values of care, kindness, and excellence.

As you will see from the coming pages, this is an exciting organisation to be a part of and I'm thrilled that you would like to lend your support.



**Dr Julie Williams**

Chair of Trustees

Parkhaven Trust

# A MESSAGE FROM THE CHIEF EXECUTIVE OF PARKHAVEN TRUST

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I'm delighted you are interested in becoming a Trustee for Parkhaven Trust.

Parkhaven has a longstanding reputation in the local community. Established for over 135 years, we are very proud to be recognized as leaders in dementia care services. We are a center of excellence, leading the field in our use of technology for the benefit of our service users. We provide a range of services from extra care housing to end-of-life care. Our staff are highly experienced and dedicated to caring for our service users with dignity, respect, and compassion.

At Parkhaven Trust our staff enjoy a working culture of trust and collaboration. Our annual staff survey demonstrates this with high rates of staff satisfaction, year-on-year, across the board. During 2022, 91% of staff would recommend Parkhaven as a good place to work, that's 19% more than staff feedback from similar organisations.

Working together with our investment in digital technology is our ethos of kindness, care, support, and respect. We work hard to empower our service users and their families, this is achieved by treating everyone who uses our services with dignity and respect whilst promoting independence, choice, and individuality.

Together we are making a significant difference to the quality of life of the people who use our services, and we are delighted that you want to be a part of that journey.



**Kim Crowe**

Chief Executive

Parkhaven Trust

# PARKHAVEN TRUST'S PIONEERING HISTORY

## Our Heritage

The origins of Parkhaven Trust began in 1888 as Maghull Homes for Epileptics, the very first of its kind in England. We became Parkhaven Trust in 1988 and we are now acknowledged as a center of excellence, leading the field in our use of the newest technologies for the benefit of our clients.

### *Homes of the past...*



*Henry Cox Home*



*Bartlett Home*



*Kiffin Taylor Home*



*Chapel House Home*

## Our location

Our services are based in Maghull, North Liverpool on the historic Liverpool Road South and Deyes Lane sites. We are lucky to be surrounded by beautiful, peaceful woodlands which provide plenty of opportunity to see local wildlife.

## Our mission

We are the dementia specialists, providing a range of dementia services from at home to end of life care.

## Our values

At the heart of everything we do is:

- Kindness
- Care
- Excellence

### *Our services today....*



*The Willow Centre*



*The White House*



*Parkhaven Court*



*The Beeches*



*James Page House*

***Kindness, Caring, Excellence***

APPOINTMENT OF TRUSTEE

# OUR SERVICES

## **The Willow Centre**

The Willow Centre provides specialist day care for people with dementia and essential support for their families. A varied activities program ensures that everyone who attends has a fulfilling experience.



## **Parkhaven Court**

Parkhaven Court is an extra care housing scheme, providing housing with support; giving tenants the chance to live in purpose-built, self-contained accommodation that has a 24-hour staff team, providing care and support as required.



## **The Beeches**

The Beeches is our newest service, a residential and nursing home for people with dementia. Using considerable experience and guidance from the Dementia Design Centre at Stirling University the building has been designed to provide the highest quality environment to cater for the needs of people with dementia. Three households have been created which care for up to 15 people in each. Circadian lighting, acoustic monitoring and electronic care planning have been installed to ensure that people are supported and cared for using the latest technology to support staff to spend more time with clients and their families.



## **James Page House**

James Page House provides nursing care for 36 service users. All bedrooms have en-suite bathrooms and specialist equipment as required. James Page House has a choice of lounges, dining rooms and external courtyard areas.



## **The White House**

The White House provides 24-hour care and support for nine adults with a learning disability, living together in tenanted accommodation. There is a communal lounge, dining area, kitchen and garden with clients supported to live as independently as they wish to.





# WHAT OUR SERVICE USERS AND THEIR FAMILIES SAY

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“This is an amazing place; my dad came here for a year. We couldn’t fault the place and the staff were outstanding, nothing was too much trouble even to him staying for a respite break. Sadly, my dad is no longer with us, but the last year of his life was spent with people who understood him. Alzheimer’s is a terrible disease but letting him go to The Willow Centre kept him going. I can’t thank the Willow staff enough – you are all angels.” **The daughter of a client at The Willow Centre.**

“The staff are brilliant with our friend and have to put up with quite a bit, that is ‘out of the ordinary’ because of his condition. The level of care; which I think is second to none and the feeling of love for him shows. We are eternally grateful that we were pointed to Parkhaven Trust and Parkhaven Court all that time ago.” **The friend of a resident at Parkhaven Court.**

“To all the staff that help make The Beeches all it is. We literally feel like we have won the lottery, we are so incredibly lucky to have mum staying with you. It’s not about beautiful furnishings – as lovely as they are – that’s just the icing on the cake. It’s about the wonderful kind and caring staff who are all doing a fantastic job. For the very first time in years, we don’t have a worry in the world, we know mum is being so well cared for. She is so settled and speaks volumes for the care she’s having. Thank you all so much, it’s really really appreciated, more than you’d ever know.” **The family of a client at The Beeches.**

“My mum came to James Page in Jan 2021. It was such a hard decision to put mum into nursing care however, the staff helped me enormously. Their care for my mum is amazing. It does not matter what time I call to see her she is always clean, dressed appropriately and happy with the staff. I can tell that they genuinely care about her and take on all her needs. The staff are always on hand to talk to me and know how mum is when I ring. I really cannot thank them enough for the care and love they show mum but also to me.” **The daughter of a resident at James Page House**

“It’s always wonderful arriving at The White House and finding my brother looking so well and nicely dressed. I love hearing about his travels and seeing the photos. The recent trips to Edinburgh and Ribby Hall both sound brilliant. The Fjords in June looked fantastic, not to mention Benidorm in the early autumn. He loves getting out and about and loves holidays. I’m so particularly grateful he gets multiple trips a year. A really huge thank you to The White House for making this happen.” **The brother of a resident at The White House.**

# AWARD WINNING!

In 2022 Parkhaven Trust was successful in the following prestigious awards...

Beccy Incledon-Blevin, Community Services Manager won in her category at the **Great British Care Awards**. Beccy was the winner in the category of Care Innovator due to her instrumental role in the introduction of innovative technology that has made a huge positive difference to our service users and staff. The Great British Care Awards are a celebration of excellence across the care sector. The purpose of the awards is to pay tribute to those individuals who have demonstrated outstanding excellence within their field of work.

The Beeches was shortlisted in the **National Caring UK Awards**, which recognise excellence and achievement within the care sector across the UK. We have been recognized in the category of Excellence and Innovation in Dementia for our use of innovative technology to improve the service we provide our service users.

## There's more....

- 2022 (for the 4th year running) we were awarded an Employee Engagement Award from Agenda Consulting for achieving a score of at least 80% for the question “I would recommend this organisation as a good place to work” – Parkhaven achieved a huge 91%.
- 2022 Paul Dunne wins Chef of the year at Care Home and Hospital Catering Awards.
- 2021 Kate Randall wins FD's Finance Director of the Year Award.
- 2021 winner of best use of digital technology award from Radar Health Care Awards.
- 2021 finalist for Innovation and Technology Award with Liverpool Echo Regional Business Awards.
- 2020 winner of Catering Team of the Year Care Home and Hospital Catering Awards.



# OUR FUNDRAISING CAMPAIGNS



In the spring/summer of 2022 we launched our Big Garden Fundraiser requesting plants, seeds, gardening equipment as well as monetary donations to help encourage our residents to enjoy our outdoor spaces and gardening. We shared the fundraiser with staff, families, and the local community. We received a huge range of items (plants, gardening tools, seeds) this campaign helped raise our profile greatly in the local community, with most of our donations coming from local people.



In Winter 2022 we launched our Christmas fundraising campaign requesting donations to help us buy gifts for those in our care who have no family or visitors. We shared the fundraiser with staff, families, and the local community. The campaign helped to gather much needed donations and in addition it helped raise our profile in the local community.





# BECOMING A TRUSTEE

## **Our Board of Trustees and its purpose**

The Board of Trustees at Parkhaven Trust are responsible for providing oversight and leadership of the organisation, ensuring good governance. The trustees make sure there is a clear strategic direction in line with its charitable purpose. Just as importantly, they support and challenge the Chief Executive and Senior Management Team to enable the charity to grow and thrive.

## **The Board has 3 sub-committees:**

- Finance and Investment Committee
- Remuneration Committee
- Development Committee

Trustees are appointed to the committees at the AGM, held in July each year.

## **Time commitment required from trustees**

All Trustees are asked to attend four board meetings and one AGM plus two visits to services per year.

Attendance at sub-committees is as and when required and usually no more than twice per year.

## **Terms of office**

Trustees are appointed initially for a three-year period and for not more than three consecutive terms of office.

## **Location of the role**

Meetings usually take place in Maghull and occasionally via Teams.

# BECOMING A TRUSTEE

## Main duties

- 1.to ensure that the charity complies with its governing document, charity law, company law, and any other relevant legislation or regulations;
- 2.to ensure that the charity pursues its charitable objects as defined in its governing document;
- 3.to ensure that the charity applies its resources exclusively in furtherance of its objects;
- 4.to attend Board meetings up to 6 per year;
- 5.to contribute actively to the meetings of the Board of Trustees and to contribute to the overall strategic direction of the organisation, overall policy development, agreeing targets and evaluating performance against agreed targets;
- 6.to visit the Services on a regular basis and to report on the visits as part of the Trust Audit plan
- 7.to safeguard the good name and values of the charity;
- 8.to ensure the effectiveness and efficient administration of the charity;
- 9.to ensure the financial stability of the charity;
- 10.to protect and manage the property of the charity and to ensure the proper investment of the charity's funds;
- 11.to appoint and support the Chief Executive Officer and monitor their performance;
- 12.in addition to the above statutory duties of all Trustees, each Trustee should use any specific knowledge or experience they may have to help the Board of Trustees reach sound decisions. This will involve scrutinising board papers, participating in discussions and providing advice and guidance requested by the board on new initiatives or other issues relevant to the area of the charity's work in which the Trustee has special expertise.

# BECOMING A TRUSTEE

## How to apply

If you are interested in discussing this role further, please contact:

Kim Crowe, Chief Executive by phoning 0151 526 4133 or contact via [care@parkhaven.org.uk](mailto:care@parkhaven.org.uk)

