

Parkhaven Trust

## The Beeches

### Inspection summary

CQC carried out an inspection of this care service on 26 January 2021. This is a summary of what we found.

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

The Beeches is a residential care home which also provides nursing care to older people living with dementia. The service is purpose built and consists of three units. The service was supporting 33 people at the time of our inspection.

We found the following examples of good practice.

People were admitted to the service safely. People were tested for COVID-19 prior to their arrival and were cared for in their own room for an initial period of fourteen days. During this time, a keyworker was assigned to the person to help them settle in and ensure their needs were met.

A safe visiting procedure was in place and followed. Any visitors to the service had their temperature taken and completed a health screening questionnaire. Physical visits to the home were facilitated for people's relatives in times of exceptional circumstances, such as end of life care. The service had installed two specially designed outdoor visiting pods to enable people to see their loved ones in comfort.

The service was registered for regular testing to ensure people and staff were tested frequently.

Policies and procedures were available to staff to provide guidance on maintaining good infection control practices.

Cleaning schedules and audits were in place to help minimise the risk of infection. The service was clean and well maintained.

The service worked in partnership with external professionals such as Infection Control Teams to help implement best practices.